SAN ANTONIO WATER SYSTEM PURCHASING DEPARTMENT

Issued By: Gina Cappa

Date Issued: February 17, 2020

BID NO.: 20-1022

FORMAL INVITATION FOR BEST VALUE BID (BVB) FOR THE ANNUAL CONTRACT FOR TELECOMMUNICATION CARRIER BILLING AUDIT & RECONCILIATION SERVICES ADDENDUM 3

Sealed bids, one (1) Original and seven (7) copies, addressed to the Purchasing Department, San Antonio Water System, 2800 US Hwy 281 North, Administration Bldg., 5th Floor, San Antonio, TX 78212 will be received until **3:00 PM** (**CT**), **February 28, 2020** and then publicly opened and read aloud for furnishing materials or services as described herein below,

The San Antonio Water System Purchasing Department is willing to assist any bidder(s) in the interpretation of bid provisions or explanation of how bid forms are to be completed. Assistance may be received by visiting the Purchasing Office in the SAWS Main Office, 2800 US Hwy 281 North, San Antonio, TX 78212, or by calling (210) 233-3819.

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This invitation	on includes the following:
Invitation for Best Value Bids Terms and Conditions of Invitation for B	Specifications and General Requirements ids Price Schedule
	he/she is authorized to bind the Bidder to fully comply with the ant(s) shown on the accompanying bid sheet(s). By signing below, terms therein.
Signer's Name:	Firm Name:
(Please Print or Type)	Address:
Signature of Person Authorized to Sign Bid	City, State, Zip Code:
Email Address:	Telephone No.:
	Fax No.:
Please complete the following: Prompt Payment Discount:%days. ((If no discount is offered, Net 30 will apply.)
To report suspected ethics violations impacting	g the San Antonio Water System, please call 1-800-687-1918.

*****	This Addendum 3 is issued for Bid 20-1022 to do the following:
1.	Provide questions and responses.
IT IS N	NOT NECESSARY TO RETURN THIS ADDENDUM 3 AS PART OF YOUR BID SUBMISSION
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QUEST	TIONS AND RESPONSES
1.	Is SAWS looking to engage a firm with call accounting software?
	Response: Negative, we are not.
2.	Are all 20 sites listed owned or leased properties by SAWS?

3. On Page 18, V. Specifications or Scope of Work, it states: Open, schedule, and maintain service repair tickets to include moves, adds, and changes to service (act as liaison with various Telecommunications providers). Is it SAWS intention for this activity to relate to items identified during the audit, or for as an ongoing activity for SAWS?

Response: This would be for both as a result of audit discovery and ongoing support from a consulting perspective.

Response: Yes, all sites are either owned or leased by SAWS.

End of Addendum 3